TOGETHER WE CAN BEAT THE VIRUS

Issue 6

August

The mountain aloe is the official logo of the City of Windhoek and an important element of our corporate identity - appearing on municipal vehicles, buildings and stationery.

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2022

City of Windhoek

The Gateway to Endless Opportunities

- Mayor's corner: The City's draft strategic plan 2022 to 2027 presented to Minister Erastus Uutoni - Remarks by Mayor Sade Gawanas during the CoW's engagement of the Ministry of Urban and Rural Development on 22 June 2022
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- Mayor urges Windhoek residents to help keep neighbourhoods clean of weed
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- Aloe "seen around"

COW PUBLIC EVENTS CALENDAR - AUGUST 2022										
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday				
31	1	2	3	4	5	6				
7	8	9	10	11	12	13				
14	15	16	17	18	19	20				
21	22	23	24	25	26	27				
28	29 Registration for Market - Economic Development & Community Services (C. Kaverua)	30	31	1	2 Month-end Street Market - Economic Development & Community Services (C. Kaverua)	3 Month-end Street Market - Economic Development & Community Services (C. Kaverua)				

Cleanliness is next to godliness: Mayor Sade Gawanas (middle with golden spade) joined residents to clean the Katutura Cemetery at the beginning of the dry season. With her is Khomas Regional Council (KRC) Control Administration officer, Festus Alukolo (far left), KRC Constituency Development Committee member, Josephine Shikula (third from left), Eliphas Khoeseb (community representative - in white), CoW Management Committee chairperson, Ndeshihafela Larandja (with silver spade), and community members from the area. Read more on Page 6 (Photo by Cathy Amutenya, communication intern)



Editor: Lydia Amutenya, section head, Corporate Communication

# Editorial

Dear readers,

Welcome to this issue of the Aloe newsletter.

It feels as if time went by very quickly, as we are already four months away from the end of the year. We have been busy here at the City of Windhoek and we will continue to keep you updated with what is happening in terms of developmental efforts that are being undertaken by the City Council to improve service delivery to you our esteemed residents.

We remain committed to providing platforms that encourage public engagement with our residents. The public engagement platforms are aimed at increasing a sense of accountability and transparency in our dealings at the council in relation to how we are carrying out our mandate of providing municipal services to our residents.

We had public meetings scheduled in all constituencies within the city's boundaries to engage and share ideas on how to develop our city. While the engagements were postponed to later dates to be communicated, we have noted the concerns raised by the residents regarding the lack of municipal services, particularly in under-serviced areas of our informal settlements. We acknowledge that there are challenges in meeting service expectations for all our residents, especially in areas without adequate municipal services. Amid inadequate resources to provide preferred municipal services to all, the council is continuously exploring possible solutions by utilizing the available limited resources to provide much-needed services to our residents.

In our efforts to promote and boost the local economy of our city, the Council continues to provide the necessary support to ensure that business activities, especially for our small and medium enterprises hard hit by the economic downturn recover. The City scheduled a spring, Windhoek Market, to take place from 2 to 3 September 2022 along Independence Avenue and Zoo Park in the Central Business District. The Windhoek market aims to stimulate the local economy by promotina local products and services. And this platform, we will have corporate and small and medium businesses sharing space and tapping into each other's service offerings over the two days.

A lot has been said about the City's financial position in the past weeks, and a negative perception has been created as a result. However, as per the assurance of our Mayor, Her Worship Cllr Sade Gawanas, at the Council meeting of 10 August 2022, Council is working on a financial recovery plan to try and enhance our financial sustainability as per the new strategic plan yet to be shared with the public.

Although we may face challenges along the journey of growth and development, we should remain optimistic that trials do not last forever, and better days are coming.

I hope you will find this issue of the Aloe worthy reading.

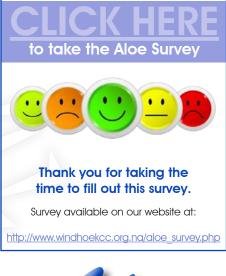
Until next time!

Regards,





We need your help in continuously improving our external newsletter, The Aloe. Please let us know what you think about the content, design and availability of the publication by answering a few, short questions (six questions only). To take the survey now, please click and follow this link:





The Aloe is produced by the Corporate Communications, Marketing and Public Participation division in the Office of the Chief Executive Officer. The Aloe is a monthly publication. Readers' contributions should be submitted by the second week of the month for consideration. Please submit your contribution to <u>cowcommunication@</u> windhoekcc.org.ng.

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**Photos by** (unless otherwise indicated): Botha Ellis (Communication officer)









Mayors corne

Remarks by Mayor Sade Gawanas during the CoW's engagement of the Ministry of Urban and Rural Development on 22 June 2022

sustainability

which refers

to: Sustainina ourselves through

revenue and

funding from

Government

for capital

expenditure and social

services such

as public safety,

early childhood

projects related

to social

progression.

development and other

tax sharing and



Buy-in needed: Councillors and senior officials presented the City's draft strategic plan 2022 to 2027 to the Minister of Urban and Rural Development, honourable Erastus Uutoni, in June. (Photo contributed)

Honourable Erastus Uutoni - minister of Urban and Rural Development, Honourable Natalia / Goagoses - deputy minister of Urban and Rural Development, and Mr. Nghidinua Daniel executive director of the Ministry of Urban and Rural Development;

Thank you for affording us the opportunity to come and present the City of Windhoek's draft strategic plan 2022 to 2027. The purpose of this engagement is to solicit inputs from you and the line ministry, as a key stakeholder. This will ensure that the City's strategic plans are alianed to the national development aoals namely Vision 2030, National Development Plan 5, and Harambee Prosperity Plan 2.

It is important to inform the honourable minister that the current council took office. in 2020. We found the CoW Transformational Strategic Plan (2017 – 2022) in its fourth year of implementation. Thus, the current council has overseen the last part (1 year 6 months) of implementation of the said plan. The Mid-Term Evaluation Report (2017-2020) reflects the progress made during the first three years of the plan. Progress for the period 2017 to 2020 indicates an execution rate of 43%. The evaluation report highlights several challenges, which will be shared in our presentation today, and includes amongst others, the lack of adequate funding for capital projects. The final evaluation report is due at the end of June 2022, and we are confident that it will reflect improved performance for the strategic period 2017-2022.

The new strategic direction is founded on the new vision of the City which is: "Towards a sustainable and caring city." The sustainability element of the vision focuses on four distinct pillars namely:

- 2. Economic Sustainability which refers to: Enhancing economic development by availing investors to a favourable economic environment.
- 3. Environmental Sustainability which refers to: A safe and healthy urban environment and the protection of current and future resources to minimise exploitation.
- 4. Social Sustainability which refers to: Building a sustainable city and communities, embracing inclusivity, quality of life and social progression through corporate social responsibility and valueadding partnerships.

To ensure further alignment to the global, UN Sustainable Development Goals, the City of Windhoek will determine its current baseline in terms developing core smart and sustainability indicators as per the International Standards of Operations. This assessment is targeted for the financial year 2022/23.

The mission statement remains the same: "To enhance the quality of life for all our people by rendering efficient and effective municipal services." It was agreed that the mission is still relevant, hence there was no need to change it.

The values remain the same: **Teamwork**. **Customer Focus, Communications, Fairness** and Equity, and Integrity. That said, the need to measure behaviour against the said values was identified.

As mentioned earlier the new strategic direction is aligned to the national goals and the primary focus of the new strategic plan is to deliver serviced land for housing development, the formalisation of informal settlements, the

provision of basic services, and social and economic development amongst others. We are optimistic that with the support of strategic partners, such as our line ministry, the implementation of the new plan for 2022-2027 will receive high priority. The support needed from the line ministry centres around funding for capital projects, the subsidisation of projects mainly articulated in the National Development Plan 5 and Harambee Prosperity Plan 2, and obtaining levies due to the City of Windhoek in line with the principle of consultative governance. Council recognises the need to fast-track service delivery by streamlining our internal processes, systems, management structures and the organisational culture. To this end we have already embarked on a business process improvement exercise, prioritising the core service and revenue-generating departments. We also intend to strengthen our culture interventions, financial management, reporting standards and funding models, which will leverage our ability to seek funding and render the necessary services required.

Honourable minister, overall, we are confident that with a more deliberate focus on our key strategic imperatives, we will not only enhance inter-governmental relations, but equally strengthen integrated planning at all levels of our three-tier government. With your inputs and support we will be in a better position to implement the strategic plan for the next five years more effectively. I thank you for this opportunity to consult with you and welcome inputs to strengthen the draft plan.

Thank you Sade Gawanas, City of Windhoek Mayor



One city for all residents: Mayor Sade Gawanas (right) highlighted the support needed from the line ministry as involving funding for capital projects, the subsidisation of projects mainly articulated in the National Development Plan 5 and Harambee Prosperity Plan 2, and obtaining levies due to the City of Windhoek in line with the principle of consultative governance. (Photo contributed)





# CoW Economic Development and Community Services plan to succeed

By Botha Ellis (Communication officer)



The Economic Development division putting their heads together to define their mandate.

The Economic Development and Community Services department held a strategic review on 13 July 2022 of the work of the five divisions in the department. Managers and section heads of the Health and Environment Services, Economic Development, Parks, Social and Youth Development, and the Emergency and Disaster Risk Management divisions met in Katutura - at the Social and Youth Development offices - to look at their respective mandates with an eye on continuous improvement.

The workshop was done on departmental level to get first-hand input from all leaders. The feedback, including solutions to various challenges standing in the way of an improved return on investment, can now be added to the next five-year master strategy for the City. The acting strategic executive of the department, Mary-Anne Kahitu said: "During this day-long workshop we looked critically at our mandates to evaluate our contribution to service delivery at the City. This included discussing ways of working more collaboratively to be more productive while saving the organisation money - without compromising on the quality of our work. Many of the solutions that we workshopped around our work challenges are medium- to long-term solutions, but with a competent team like this I am confident that we can grow together and make strides every day to serve our residents better."

As part of the review leaders of the different divisions highlighted some of the respective

benefits or so-called "returns on investment" generated by their functions, such as:



Environmental Engineering section head, Lorraine !Gaoses.

#### I. Health and Environment Services division (Environmental engineering section head: Lorraine !Gaoses)

- Ensuring the wellbeing of Windhoek
  residents
- Ensuring pollution control and environmental protection
- Environmental and occupational health
- Health and hygiene promotion in the city
- Disease control and prevention
- Food safety
- Enforcement of business compliance

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with relevant environmental and health requirements (e.g. meat hygiene)



The City's Health and Environment Services division reviewed whether their services are aligned with the organisation's strategic objectives.



SME Development section head, Leonora Joodt.

#### II. Economic Development division (SME Development section head: Leonora Joodt)

The division is responsible for the management of formal and informal trading sites. Currently these include:

- Four industrial stalls
- The Bokamoso Entrepreneurial Centre
- Eighteen open markets
- Fifty informal trading sites

With the above in mind, traders (i.e. tenants) that employ three people (minimum) at the formal and informal trading sites, create value as follows:

- Some 8 288 employment opportunities (minimum) that each spend N\$400 (5% of the national wage average of N\$ 7 935) per month on water, electricity, rates and taxes equals about N\$3,3 million per month (on average) of direct income to the City of Windhoek.
- In addition to the above, new jobs that are created by the division



through investment promotion and special projects add another 1500 new jobs per year (minimum). Using the same formula as above, that equates to N $$400 \times 1500 = N$600$ 000 of additional monthly income (on average) for the City.

An additional, indirect benefit created from the above is the multiplier effect; an effect in economics in which an increase in spending produces an increase in national income and consumption greater than the initial amount spent. For example, if a corporation builds a factory, it will employ construction workers and their suppliers as well as those who work in the factory.



#### Parks division manager, Uakazuvaka Kazombiaze.

#### III. Parks division (Manager: Uakazuvaka Kazombiaze)

- Provision of sport and recreational services and facilities
- Provision of dignified burials and cremations
- Provision of horticultural beautification services
- Weeding and bush control
- Preservation of future public open spaces
  Development, provision and maintenance of public spaces, including play parks and
- cemeteries



The Parks team discussing what benefits they bring to residents.

IV. Social and Youth Development division (Manager: James Kalundu) This division is critical as implementers,

facilitators and regulators of social development in the city at grassroots level.



### Social and Youth Development division manager, James Kalundu.

An obvious benefit of the function include social cohesion and protection that is key to economic growth over the medium to long term. Some examples of initiatives and projects that are managed by this division include the City's Early Childhood Development centres, urban agricultural centres (e.g. Farm Okukuna), various social welfare training initiatives (e.g. sewing training) to identified vulnerable groups, the Katutura Old Age Home, our community libraries and information services (e.g. at Babylon), and the Junior City Council's annual programme.



Emergency and Disaster Risk Management section head, Paulus Ngolombe.

#### V. Emergency and Disaster Risk Management division (Disaster Risk Management section head: Paulus Naolombe)

- Public safety enhancement
- Fire response, safety and prevention
- Ambulance response
- Rescue and extrication services
- Hazardous material response
- Environmental safety
- Provides an enabling environment for tourism, trade, investment and economic growth
- Business resilience and recoveryEnforcement of compliance and
- adherence to the relevant regulations

Integration of disaster risk management into urban development planning



Emergency and Disaster Risk Management debated how to make their emergency response actions more sustainable.

#### Challenges and solutions

Some of the challenges for the different sections that were highlighted during the workshop include the sustainability of top-class emergency services to residents without government subsidies; uncoordinated events at the City without the early input of the Disaster and Risk Management division to, for example, ensure that events adhere to all relevant standards that will ensure public safety; high rates of urban migration and unplanned settlements; a duplication of activities by more than one division; uncoordinated health inspections to stakeholders; ageing City infrastructure, for example at our open markets - making it difficult to innovate and attract tenants; tasks at an operational level that need council approval and thus lead to long delays in implementation; and a strategic executive level whose impact is limited due to political interference in departmental, operational matters.



Facilitator: The Economic Development and Community Services strategy workshop was facilitated internally by Olavi Makuti (Environmental Management officer).

The workshop was facilitated internally by Olavi Makuti (Environmental management officer) who encouraged all participants to think outside the box in formulating solutions to the challenges identified. Going forward the department will continuously monitor and review their work to make the necessary alignments that will best support successful outcomes for all stakeholders, while meeting the organisation's strategic objectives.







# Mayor urges Windhoek residents to help keep neighbourhoods clean of weed

By Botha Ellis (Communication officer)



Let's work together: Mayor Sade Gawanas launched a weeding cleanup campaign urging residents to work with the City to address weed control demands.

Mayor Sade Gawanas led an effort to clean the Katutura Cemetery as part of the launch of a seasonal weeding cleanup campaign during the dry season. The campaign is envisaged to form the foundation of the horticultural maintenance of the City's facilities within the boundaries of Windhoek. "We urge residents to work with us to address weed control demands. It is against this background that the City is striving to maintain a safe, healthy and habitable environment in line with our core mandate as a local authority. Environmental safety and cleanliness can only be enjoyed through cooperative efforts between various tiers of the public and private sectors and the willingness of you, the residents of this great city, to lend a hand" said Mayor Gawanas.

According to the mayor favourable weather conditions resulted in good rainfall over the last few years and as a result the growth of grass and other weed increased rapidly within Windhoek. The on-going clean-up campaigns are one of many tools that the City of Windhoek uses to engage and educate residents not to litter and take full responsibility for the safety and cleanliness of their physical environments. "It is mandatory that every property owner must clean the area within a radius of three meters around their properties. Corporates are expected to act the same," explained the mayor while also expressing her gratitude to the residents who regularly make an effort to participate in clean-up campaigns. Good rains can result in the massive

accumulation of biomass that can cause devastation when the next veld fire occurs. According the agriorbit.com certain types of weed that invades bushveld and grasslands in southern Africa can contain an oil that makes it flammable in the dry season, when plants become moisture stressed. Indigenous vegetation do not easily burn naturally, but once they are invaded by weed, dry season fires can be carried into towns and cities when the weed ignites. Indigenous vegetation can take decades to recover after a veld fire and are susceptible to invasion by many other species that are hard to kill. Hence it is important that the mayoral clean-up campaigns are supported as part of the City's efforts to manage safe and healthy physical environments. The residents' involvement in these campaigns is crucial if done well. Our success will make Namibia's capital city a great one for current and future generations.



**Opportunity to spread awareness:** The ongoing mayoral clean-up campaigns are one of many tools that the City uses to engage and educate residents not to litter and take full responsibility for the safety and cleanliness of their physical environments.



**Only together:** A group of KRC and City councillors joined Katutura residents to clean the Katurura Cemetery at the start of the dry season.

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**Before and after:** The Katurura Cemetery, behind the Sam Nujoma Stadium, was so overgrown with grass and weed that graves were barely visible.



Cleaning at the Katutura Cemetery: The Katutura Cemetery was established in 1962 with a total number of 13 925 adult graves and 12 946 child graves. Over the years the cemetery was cleaned and maintained through an annual bidding process, but due to

financial constraints the City of Windhoek opted to maintain our cemeteries during a once-off seasonal cleaning, involving SMEs and the community.



The danger of letting weed grow near neighbourhoods: Indigenous vegetation do not easily burn naturally, but once they are invaded by weed, dry season fires can be carried into towns and cities when the weed ignites.

Please note: In case of a fire, please phone our fire brigade emergency number: 061 – 211 111.





# Media releases and public notices

The Cas

We often release important information to the public, through the media, in the form of media releases and public notices. Many of these only appear once in some media, so to support the longevity of public messages, and to help ensure that our residents remain updated, we include selected ones in the Aloe.

OFFICE OF THE CHIEF EXECUTIVE OFFICER 59 80 Independence Avenue WINDHOEK, NAMIBIA

Tel: (+264) 61 290 2615 • Fax: (+264) 61 290 2344 • www.cityofwindhoek.org.na

MEDIA RELEASE For immediate release

Tuesday, 2 August 2022

#### City warns residents against electricity theft

The City of Windhoek is concerned about the growing trend of electricity theft, which is a serious criminal offence and highly risky. In July, six people from different households were arrested by the City Police for illegally reconnecting their electricity supply after it was disconnected due to non-payment.

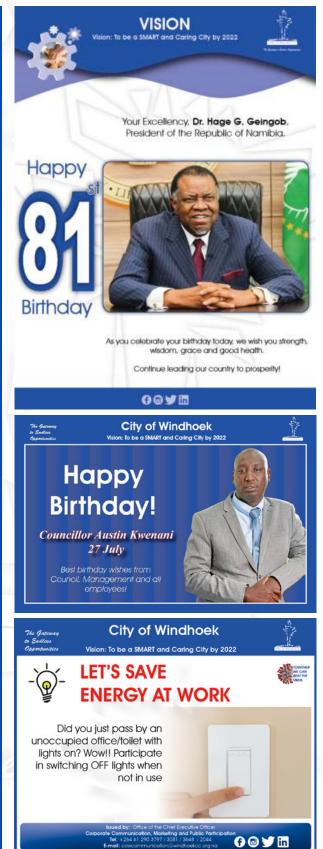
According to Section 42 of the Electricity Act 2007, reconnecting or restoring disconnected or suspended electricity, tampering with electricity meters, and connecting electricity unlawfully is a serious offence and is punishable by a fine of up to N\$16 000, or imprisonment for up to two years or both. The public is therefore warned against the above acts.

The City will continue to work closely with the police to ensure that they apprehend residents found to have tampered with the electricity meters and reconnected their electricity illegally. Residents are therefore warned that once such activities are detected, their electricity supply will remain disconnected and will only be reinstated once a criminal case is opened, the culprit is apprehended, a split prepaid electricity meter is paid for, and necessary payments are made in terms of the City of Windhoek Credit Control Policy and Electricity Supply Regulations.

We appeal to residents to do the right thing and report any illegal connection of electricity to the City Police on 061 302 302 or send an SMS to 4444

END-ISSUED BY: City of Windhoek OFFICE OF THE CHIEF EXECUTIVE OFFICER Corporate Communications, Marketing, and Public Participation

For more information about this statement, please contact our Corporate Communication Section at Tel.: 061 290 3797 /2044, or email: cowcommunication@windhoekcc.org.na





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## City of Windhoek

Vision: To be a SMART and Caring City by 2022



## PUBLIC NOTICE NON-COMPLIANT DISPLAYING OF ESTATE AGENT BOARDS

The City of Windhoek (CoW) noted with concern the non-compliant displaying of ESTATE AGENT BOARDS in Windhoek. This public notice serves to inform estate agents as to WHO may, and HOW to apply to the CoW to display "for sale" or "to let" signboards in Windhoek.

The Municipal Council of Windhoek is mandated under Section 94 (1) (ae) of the Local Authorities Act, 1992 (Act 23 of 1992) to make regulations by notice in the Gazette in relation to the prohibition, restriction, regulation and control of advertising in any manner whatsoever and the posting of bills or other material on streets, walls, roofs of buildings, fences, land, rock, trees or other natural features. The control of outdoor advertising activities in the Windhoek jurisdiction is promulgated under the Outdoor Advertising Regulations by Government Notice No. 254 of 7 August 2008, which under Paragraph 2 (1) Applications for Approval of Advertising Signs, states that, **a person may not display an advertisement sign or structure or device without written approval of the Council unless with exemption**.

Every estate agent who is in possession of a valid NEAB Fidelity Fund Certificate and who wishes to market their business by displaying temporary signs to advertise an erf, premises, development or any other form of real estate, be it "for sale," "to let," "sold" or "on show" etc. that the estate agent (individual agent - not agency) must apply to the CoW before 31 January of each year for an estate agent boards annual licence.

We hereby give notice to all estate agents who want to market their businesses and display their boards in the city to apply - within 14 days of this notice being published - by following the below procedures:

- 1. Secure application form (accompanied by the criteria / conditions for Class 11 advertising signs):
  - a. download from the CoW website: www.windhoekcc.org.na; or
  - b. collected from Counter 4 at the Customer Care Centre (Town House); or
  - c. upon written request to the CoW Outdoor Advertising Unit email: <u>OutdoorAdvertising@windhoekcc.org.na</u>. The unit will email an application form.
- 2. Duly completed application form and accompanying documents to be:
  - a. scanned and emailed to email: <u>OutdoorAdvertising@windhoekcc.org.na;</u> or
  - b. be delivered to Counter 4 at the Customer Care Centre (Town House).
- 3. The Outdoor Advertising Unit will issue a sundry invoice (totaling N\$3 807.30 (excl. VAT) per agent, per calendar year or a pro-rata amount after 1 July 2022) and email said to the email address provided.
- 4. Cash or card payments can be made at:
  - a. any of the CoW cash halls by providing the sundry invoice to the cashiers; or
  - b. an EFT payment can be made to account name: City of Windhoek, Bank: FNB, account no: 62012146115 (Sundry invoice number to be used as reference, for example \$10523153).
  - c. Proof of payment of Estate Agents' annual license fees to be emailed to: <u>OutdoorAdvertising@windhoekcc.org.na</u>.

No annual licence will be processed until fees have been paid in full and confirmation of payment was received by the CoW. The list of documents required to accompany an application can also be found on the City's website: <a href="http://www.windhoekcc.org.na">www.windhoekcc.org.na</a>.

The Outdoor Advertising Regulations by Government Notice No. 254 of 7 August 2008, under Paragraph 2 (1) Applications for Approval of Advertising Signs, as stated above, give the CoW the authority to remove - without notice - non-compliant signboards in and around the city displayed by estate agents that are not in possession of a valid estate agent boards annual licence and will result in the CoW:

- removing the sign(s); and
- charging a fee of N\$407.69 (excl. VAT) per sign for seizing and confiscating of each individual signboard (this excludes removal / dismantling costs); as well as
- a fine of N\$1 000.00 per sign per day up to a maximum of N\$6 000.00 may be issued for erecting signs less than 4,5m<sup>2</sup> anywhere in the CoW area without the written approval of the CoW.

#### Enquiries:

Department of Economic Development and Community Services, Economic Development division, Outdoor Advertising Unit, **Tel:** +264 290 3002 / 2576.

#### Issued by: Office of the Chief Executive Officer

Corporate Communications, Marketing and Public Participation







E-mail: cowcommunication@windhoekcc.org.na









# **REPORTING AN INCIDENT VIA SMS.**

This platform should only be used to report incidents such as water leaks and pipe bursts (on the city's side), overflowing and blocked sewers, meter leaks and power outages etc.

## How to report an incident.

Send To: 269600

Report Pipe burst at erf

Send

1234, Independence

avenue. Katutura.

Message format: Report SPACE Type the incident you would like to report here. → send to 269600

### See below example:

- A fee of N\$0.40 for each SMS sent applies.
- 160 characters per SMS.

### The message should contain the below:

- **Type of incident** (water leak, pipe burst, overflowing sewer or power outage etc.)
- Erf or gate number
- Street name
- Suburb / location

For any enquiries reach our Contact Centre on 061 290 3777.

Issued by: Office of the Chief Executive Officer Corporate Communications, Marketing and Public Participation







<u>'cityofwindhoek</u> 🙆/cowmunicipality 🔰/cowmunicipality 📊 /cowmunicipality 🎰www.windhoekcc.org.na</u>

OFFICE OF THE CHIEF EXECUTIVE OFFICER 59 80 Independence Avenue WINDHOEK, NAMIBIA

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Fax: (+264) 61 290 2344

www.cityofwindhoek.org.na

**MEDIA RELEASE** 

For immediate release

•

Tuesday, 11 July 2022

### UPDATE ON THE RECRUITMENT OF THE CHIEF EXECUTIVE OFFICER

In relation to the article that appeared in the Namibian Sun Newspaper of the 7 July 2022, under the heading "Amupanda cautions City's acting CEO," I would like to provide perspective on this matter as follows:

It should be noted that the administrative process in relation to the recruitment of the chief executive officer should comply with the recruitment and selection regulations for local authorities. The position of chief executive officer of the City of Windhoek is a position of strategic importance for the nation at large as Windhoek serves as the political and economic point of convergence for the country.

In 2021, following the resignation of the former chief executive officer, the City of Windhoek embarked on a process to recruit a suitably qualified and experienced individual to fill the position.

The process is regulated by law, and it is imperative that all requirements imposed by law are complied with. The City's management committee is empowered in terms of the Local Authorities Act and the recruitment and selection regulations to recommend a candidate to council for appointment. The actual appointment is then made by council with the prior, witten approval of the minister.

It is imperative to state that council cannot make an appointment without the recommendation by the management committee. The recommendation by management committee is a condition precedent to the appointment. In the same manner council cannot make the appointment without the approval of the minister. The aforesaid constitutes the way the recruitment of the chief executive officer is done.

The management committee, during November 2021 invoked regulation 27(8)(a) of the recruitment and selection regulations and resolved that the recruitment process should be started afresh. The recruitment and selection regulations empower the management committee to take such a decision.

The management committee, as mandated by the Local Authorities Act, 1992 (Act 23 of 1992) is required to report to council in exercising its powers. In accordance with the said provision, the management committee reported to council on the recruitment process of the chief executive officer position.

The chairperson of the management committee, Cllr. Ndeshihafela Larandja, subsequently instructed the acting chief executive officer, O'Brien Hekandjo, to re-start the recruitment process.

Amid receiving a caution from Councillor Dr Job Amupanda, the acting CEO requested more details with respect to the alleged corrupt activities for him to consider commissioning an external forensic audit on the allegations and the entire recruitment process.

Council will commit to ensure that the strategic positions are filled in line with the City's strategic plan and whilst adhering and upholding the rule of law.

-END-

#### ISSUED BY: **O'BRIEN HEKANDJO** ACTING CHIEF EXECUTIVE OFFICER Corporate Communications, Marketing, and Public Participation

For more information about this statement, please contact our Corporate Communication Section at Tel.: 061 290 3797 /2044, or email: cowcommunication@windhoekcc.org.na





11

Opportunities

City of Windhoek

**PUBLIC NOTICE BUS FARES INCREASE FOR THE** 2022/23 FINANCIAL YEAR



#### Dear Residents

Kindly be informed that the City of Windhoek will increase the municipal bus fares effective **from 1st August 2022**. This is in line with the Government Gazette 7843 (N258-286) and the City of Windhoek Tariffs for the 2022/23 Financial Year.

#### The bus fares will increase as follows:

- Smart card fare will increase from N\$ 7.50 to N\$8.50 per trip
- Cash fare will increase from N\$ 8.50 to N\$ 9.50 per trip

Passengers must obtain receipts from the bus driver every time they enter a municipal bus in exchange for their payments. Any passenger without a receipt will be regarded as an illegal passenger and will be asked to pay or leave the bus by the Bus Inspectors or City Police officers.

If a bus driver refuses to provide a passenger with a receipt, such passenger must inform the Bus Inspectors or City Police Officers at the nearest checkpoint.

#### **Enquiries:**

#### Department of Urban & Transport Planning Anneline Gases

**Tel:** +264 61 290 2507 / 2436 / 2324 / 3524 **E-mail:** Anneline.Gases@windhoekcc.org.na

Issued by: Office of the Chief Executive Officer Corporate Communications, Marketing and Public Participation The Gateway to Endless epontumities Vision: To be a SMART and Caring City by 2022

## **PUBLIC NOTICE TEMPORARY CLOSURE OF ERF** RE/1765, KATUTURA

TEMPORARY CLOSING OF PORTION A (± 200 m<sup>2</sup>) OF ERF RE/1765 SIN STREET, KATUTURA AS PUBLIC OPEN SPACE FOR A PERIOD OF FIVE YEARS FOR PRIVATE PARKING PURPOSES.

Notice is hereby given in terms of article 50 (3) (a) (ii) of the Local Authorities Act of 1992 (Act 23 of 1992) that the City of Windhoek proposes to close temporarily for a period of five years the undermentioned portion as indicated on locality plan which lies for inspection during office hours at the office of Urban Policy Division, Room 517, Municipal Offices, Independence Avenue.

TEMPORARY CLOSING OF PORTION A ( $\pm$  200 m<sup>2</sup>) OF ERF RE/1765 SIN STREET, KATUTURA AS PUBLIC OPEN SPACE FOR A PERIOD OF FIVE YEARS FOR PRIVATE PARKING PURPOSES

Objections to the proposed closing are to be served on the Secretary: The Urban and Regional Planning Board, Private Bag 13289, and the Chief Executive Officer, P.O. Box 59, Windhoek, within 14 days after the appearance of this notice in accordance with Article 50 (3) (c) of the above Act.

David Haikonda Town Planning Officer Urban & Transport Planning

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## **City of Windhoek**

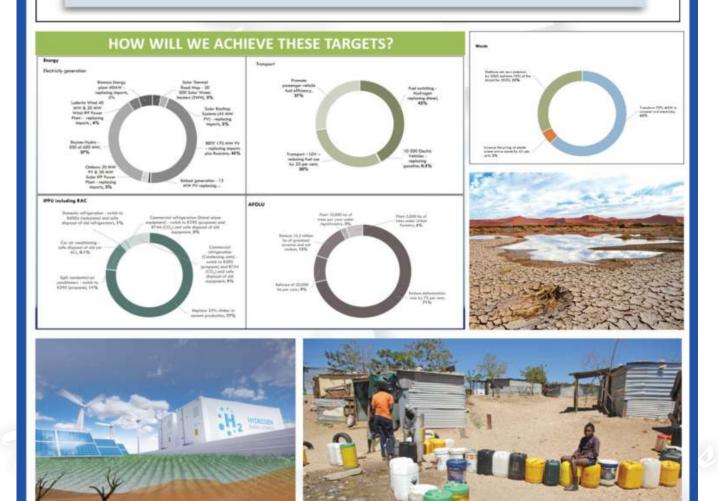
Vision: To be a SMART and Caring City by 2022

## IMPLEMENTATION OF COP **RESOLUTIONS BY NAMIBIA**



Namibia is resolutely committed to the Paris Agreement, and to taking practical and ambitious action to reduce emissions and ensure a climate-resilient economy.

Namibia commits to reduce its GHG emissions conditionally by at least 91% of its BAU scenario





E-mail: cowcommunication@windhoekcc.org.na

to Section

## **City of Windhoek**

#### Vision: To be a SMART and Caring City by 2022



- WORLD ENVIRONMENT DAY
- The City has a dedicated Climate Change Desk that . Coordinate the City's response to climate change.
- Integrated Climate Change Strategy and Action Plan that is ٠ awaiting Council's approval
- . Awareness raising activities.

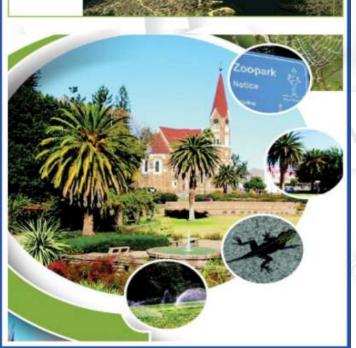
The City of Windhoek is represented at National Platforms, i.e. the Green House Gas Inventory Working Group and the National Climate Change Committee.

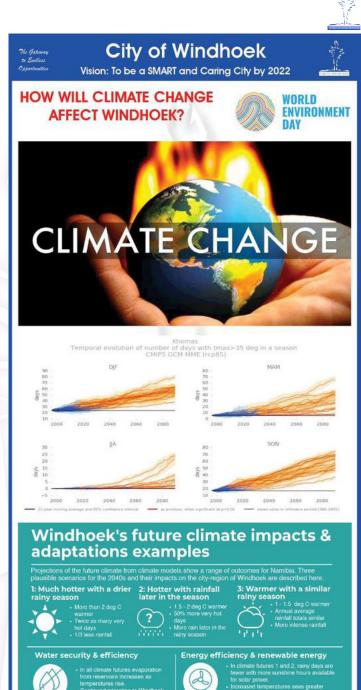
#### City has various Climate Change Projects that have been successfully implemented, i.e.

- Compact of Mayors
- . FRACTAL Project
- . African Capital Cities Sustainability Forum (Tshwane Declaration)
- Windhoek- Bremen Climate Partnership .



2018





C) Human settlements

#### communitie

B) Waste minimisation & mangement The built environment A) Critical infrastructure



What other changes do you expect to see?





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to Endless

Opportunities

### City of Windhoek

Vision: To be a SMART and Caring City by 2022

# PUBLIC NOTICE

### ROAD CLOSURE ON SUKKOT STREET AND SPERLINGSLUST STREET DUE TO CONSTRUCTION WORKS

The public is hereby informed that an Access Road will be constructed on Hugo Street (Windhoek North. Traffic flow will be diverted to allow for ample working space for the Contractor and Residents will be accommodated. The following adjoining streets will be affected, Harvey Street and Louw Street.

#### **Duration:**

The construction commenced on 22 March 2022 and will continue until 30 December 2022. We urge all members of the public to adhere to the traffic signage and access restrictions around the construction works.

We apologise for any inconvenience while the necessary work is underway.

#### Locality Maps:



#### **Enquiries:**

Department of Infrastructure, Water and Technical Services

#### Engineer's Representative:

Engineer: Contract Management

#### Martha Ndemumana

**Tel:** +264 - 61 - 290 3580

E-mail: Martha.Ndemumana@windhoekcc.org.na



Denchi Consulting Engineers Engineer Representative Chiedza Maxwell Tel: +264 - 61 - 22 8183 E-mail: Chiedza.Maxwell@denchi.com.na

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E-mail: <a href="mailto:cowcommunication@windhoekcc.org.na">cowcommunication@windhoekcc.org.na</a>

## Aloe "seen around"



15

Water is essential for life. As children grow and learn about the world around them, it is important they learn just how vital water is to their bodies and the environment, as well as the various sources from which their water comes. In mid-July we hosted primary school learners from Kelly's After School Centre at the City's Gammams Water Works Plant. The educational tour led by Efraim Murangi, CoW's Water Treatment Officer, aimed to create awareness and highlight the importance of waste water, and how it is transformed into portable water. The tour was part of the school's winter camp where the learners learned about the world around them and how to interact with it, including recycling. Seeing how water is processed firsthand opened the learners' eyes to the fact that there are other sources of water besides rainwater. According to Mr Elardis Hoebeb, the teacher who supervised the trip, "the learners thought that water came only from the rain. Therefore it was important for them to come and see other ways of getting water, such as through processing waste water." (By Cathy Amutenya, communication intern)



Mayor Sade Gawanas donated blankets and school uniforms collected during the Mayoral Blanket Drive last week Friday to vulnerable communities, particularly orphanages and pensioners in the informal settlements. The recipients were filled with joy and hope as they received their donations. The children at Orlindi Orphanage sang songs for the Mayor to show their appreciation. The Mayor stated that she is still doing everything she can to collect as many donations as possible to help those in need. (By Sergeant Marcelline Murapo, communication intern) The Business Development and Training Unit within our Economic Development division endeavors to keep entrepreneurs informed about issues affecting their businesses. In June, 40 entrepreneurs attended a half-day educational information session on funding, labour laws, social security benefits, and the importance of business registration. Representatives from Standard Bank, the Ministry of Labour, Social Security, and BIPA gave presentations about products and services they offer to SME's. (By Sergeant Marcelline Murapo, communication intern)

RRET Diping 

Windhoek

Lets close the streets and celebrate Spring

Learn more about the stories behind these photos on our social media channels!

E-mail: <a href="mailto:cowcommunication@windhoekcc.org.na">cowcommunication@windhoekcc.org.na</a>

### The Gateway to Endless Opportunities

## City of Windhoek

Vision: To be a SMART and Caring City by 2022



## **ELECTRICITY TARIFFS**

### Electricity Tariffs Adjustment: Implementation from 1 July 2022

The Electricity Act, 4 2007 Section 36(5) (b) states that "such regional council or local authority council must, prior to the introduction of a new or amended charge, fee or other moneys, announce such new or amended charge, fee or other moneys in at least two newspapers circulating in its area." The City of Windhoek has pleasure to inform all the residents of Windhoek that there will an effective average electricity tariffs increase of 7.8% for the 2022/2023 financial year. For the City to be a smart and caring city, it is necessary to foster social and economic development through affordable electricity tariffs, being cognisant of the fact that electricity is an essential commodity. City of Windhoek will remain committed to ensure secure, reliable and high quality of electricity supply to the residence of Windhoek.

EL82 - DEPARTMENTAL	-											
EL62 - DEPARTMENTAL Energy Charge - N\$/kWh		1.4300		EL86 - INDUSTRIAL DEMAND TOU KVA MV		EL50 - SOCIAL SERVICES 3 PHASE FLAT - Flat Energy Tariffs						
Capacity Charge N\$/summated		20.30		Time-of-Use Energy Tariffs Energy Charge - N\$/kWh	Peak Time 2.2900	Standard Time 1.8500	Off-Peak Time	Energy Charge N\$/kWh Capacity Charge N\$/summated			1.4500	
Ampere/month					136.00	1.8500	1.4100	Ampere/month	25.10			
ECB levy N\$/kWh		0.0212		Maximum Demand Charge N\$/ kVA/month	130.00			ECB levy N\$/kWh	0.0212		0.0212	
NEF levy N\$/kWh	0.0160			Network Access Charge N\$/kVA/	62.00			NEF levy N\$/kWh			0.0160	
EL82 - DEPARTMENTAL DEMAND TO				month								
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time	ECB levy N\$/kWh	0.0212			EL51 - SOCIAL SERVICES 3 PHASE				
Energy Charge - N\$/kWh Maximum Demand Charge N\$/	2.0200	1.5800	1.1400	NEF levy N\$/kWh	0.0160			Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time	
kVA/month	147.00							Energy Charge - N\$/kWh	2.2300	1.7900	1.3500	
Network Access Charge N\$/kVA/	67.00			NET METERING FLAT - Flat Energy Te Energy Charge - N\$/kWh	amis		1.1000	Capacity Charge N\$/summated Ampere/month	25.10			
ECB levy N\$/kWh	0.0212			Energy Charge - No/Kwith			1.1000	ECB levy N\$/kWh	0.0212			
NEF levy N\$/kWh	0.0212			NET METERING TOU			NEF levy N\$/kWh	0.0160				
	1	1		Time-of-Use Energy Tariffs Peak Time Standard Time Off-Peak Time								
EL82 - DEPARTMENTAL NON-DEMAN Time-of-Use Energy Tariffs		Others along at Times a	Off-Peak Time	Energy Charge - N\$/kWh	1.5700	1.1800	0.7800	EL52 - SOCIAL SERVICES DEMANE				
Energy Charge - N\$/kWh	Peak Time 2.0200	Standard Time 1.5800	0 <b>п-реак IIme</b> 1.1400					Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time	
Capacity Charge N\$/summated	20.30	1.0000	1.1400	EL84 - OLD AGE HOMES DEMAND				Energy Charge - N\$/kWh	2.1300	1.6900	1.2500	
Ampere/month				Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time	Maximum Demand Charge N\$/ kVA/month	138.00			
ECB levy N\$/kWh	0.0212			Energy Charge - N\$/kWh	1.9400	1.5000	1.0600	Network Access Charge N\$/kVA/	63.00			
NEF levy N\$/kWh	0.0160			Maximum Demand Charge N\$/ kVA/month	88.00			month				
EL87 - FLOODLIGHTS - Flat Energy	<b>Cariffs</b>			Network Access Charge N\$/kVA/	42.00	-		ECB levy N\$/kWh	0.0212			
Energy Charge N\$/kWh			2.4500	month	42.00			NEF levy N\$/kWh	0.0160			
ECB levy N\$/kWh			0.0212	ECB levy N\$/kWh	0.0212			PP - SOCIAL SERVICES PREPAID - Figt Energy Tariffe				
NEF levy N\$/kWh	0.0160 0.0160 NEF levy N\$/kWh							PP - SOCIAL SERVICES PREPAID - Flat Energy Tariffs				
EL20 - GENERAL <= 75A - Flat Ene	rgy Tariffs								Energy Charge N\$/kWh         2.3400           ECB levy N\$/kWh         0.0212			
Energy Charge N\$/kWh			2.1000	EL85 - OLD AGE HOMES NON-DEM	AND - Flat Energ	y Tariffs		NEF levy N\$/kWh	-		0.0212	
Capacity Charge N\$/summated Ampere/month			15.80	Energy Charge N\$/kWh			1.3300				0.0100	
ECB levy N\$/kWh			0.0212	Capacity Charge N\$/summated Ampere/month			6.50	NOTES	mand material -			
NEF levy N\$/kWh			0.0160	ECB levy N\$/kWh			0.0212	Minimum charge for all de     The NMD Penalty Charge si	nall be 100% of t	ne ECB approved C	City of Windhoek	
EL20 - GENERAL <= 75A - TOU				NEF levy N\$/kWh			0.0212	Maximum Demand Charg	e PLUS Network Ad	ccess Charge on c	apacity utilised	
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time		_		0.0100	over and above the custor secutive months, payable			or mree (a) con-	
Energy Charge - N\$/kWh	2.5300	2.0900	1.6500	EL91 - RESELLER RESIDENTIAL - Flat	Energy Tariffs			3 Circuit breaker ratings refer		ling		
Capacity Charge N\$/summated	15.80			Energy Charge N\$/kWh			1.6200	4 The published tariffs EXCLU 5 The charges are applicabl		er 2021 account		
Ampere/month ECB levy N\$/kWh	0.0212			Capacity Charge N\$/summated			13.10	6 The City will convert custon	ners to TOU tariffs	as meters are instal		
NEF levy N\$/kWh	0.0212			Ampere/month				7 Supply to non-residential a				
	1		EC8 levy N\$/kWh 0.0212 8 Industrial consumers with own 11kV equipment qualify for reduced ma demand and network access charges.									
EL30 - GENERAL >75A FLAT - Flat Energy Tariffs Energy Charge - N\$/kWh 2.1000				NEF levy N\$/kWh 0.0160 9 Net metering tariffs will only be used to offset net metering tariffs will only be used to offset net metering					t net metering cust	omer's energy		
Capacity Charge N\$/summated			25.20	EL10 - RESIDENTIAL POSTPAID OVER 20A - Flat Energy Tariffs				10 Residential reseller bulk tariff is available only for purely residential reselling,				
Ampere/month				Energy Charge N\$/kWh 1.560				excluding any commercial/business consumption.           11         The Time of Use schedule is as follows (O = off-peak, S = Standard, P = Peak);				
ECB levy N\$/kWh			0.0212	Capacity Charge N\$/summated 12.30			11   The Time of use schedule is as follows (U = off-peak, S = Standard, P = Peak):					
NEF levy N\$/kWh	0.0160			Ampere/month				TOU TIME SLOTS (P=Peak, S=Standard,O=Otf-Peak)				
EL30 - GENERAL > 75A TOU				ECB levy N\$/kWh			0.0212		Non Seasonal		365	
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time	NEF levy N\$/kWh			0.0160	Hour Week I	Time of Use	Sat	Sun	
Energy Charge - N\$/kWh	2.5300	2.0900	1.6500	PP - RESIDENTIAL PREPAID - Flat Ene	arony Torriffe			0 0	<i>,</i>	0	0	
Capacity Charge N\$/summated Ampere/month	25.20			Energy Charge N\$/kWh	agy runns		2.2400	1 0		0	0	
ECB levy N\$/kWh	0.0212			ECB levy N\$/kWh	-		0.0212	3 0		0	0	
NEF levy N\$/kWh	0.0160			NEF levy N\$/kWh			0.0212	4 O		0	0	
EL40 - GENERAL DEMAND TOU KVA					1		0.0100	5 O 6 S		0 0	0	
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time	EL10 - RESIDENTIAL UP TO 20A - Fla	t Energy Tariffs			7 P		S	0	
Energy Charge - N\$/kWh	2.5300	2.0900	1.6500	Energy Charge N\$/kWh			1.5600	8 P 9 P		S S	0	
Maximum Demand Charge N\$/ kVA/month	147.00			Capacity Charge N\$/summated			10.10	10 S		S S	0	
Network Access Charge N\$/kVA/	67.00			Ampere/month				11 S 12 S		S O	0	
month				ECB levy N\$/kWh			0.0212	12 S		0	0	
ECB levy N\$/kWh	0.0212			NEF levy N\$/kWh			0.0160	14 <b>S</b>		0	0	
NEF levy N\$/kWh	0.0160			EL12 - RESIDENTIAL WITH BUSINESS	CONSENT - Flat	nerav Tariffs		15 S		0	0 0	
PP - GENERAL PREPAID - Flat Energy	/ Tariffs			Energy Charge N\$/kWh		-37	1.5600	17 P		0	0	
Energy Charge N\$/kWh			3.3300	Capacity Charge N\$/summated	D	00	12.30	18 P		S S	0	
ECB levy N\$/kWh		-	0.0212	Ampere/month			12.00	19 P 20 P		O S	0	
NEF levy N\$/kWh			0.0160	ECB levy N\$/kWh	1112	101	0.0212	21 \$		0	0	
EL60 - INDUSTRIAL DEMAND TOU KV				NEF levy N\$/kWh	1000	1000	0.0160	22 O 23 O		0	0 0	
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time					20				
Energy Charge - N\$/kWh Maximum Demand Charge N\$/	2.290		1.410	PP - SOCIAL PREPAID (PENSIONER)	Pleak 1: Th	50	W/b/month	Enquiries:				
kVA/month	147.00			Inclining Block Energy Tariffs	Block 1: First 2 kWh/month	200 More k	Wh/month	Department of Electric	ity			
Network Access Charge N\$/kVA/	67.00			Energy Charge N\$/kWh		1.6400	2.2400	Strategic executive: Elec				
month ECB levy N\$/kWh	0.0212			ECB levy N\$/kWh		0.0212	Tel: +264 (0)61 290 2455/2472/2456					
NEF levy N\$/kWh	0.0212			NEF levy N\$/kWh		0.0160		Fax: +264 (0)61 29	2494			
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